

# Chapter 16—How to Request a Change to a Prior Quarter Report

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## Who can request changes?

- **Prime Recipients** –sub recipients may not request changes
- Awarding Agencies
- The Office of Management and Budget
- The Recovery Accountability and Transparency Board

## When can changes be requested?

Requests for changes can be made at any time FederalReporting.gov is open. Please be advised that reports will not be considered "prior quarter" until the reporting period has ended and the new period has begun. Even after Continuous QA phase has ended and the system is in Quarterly Reports Published phase, it is still considered the current quarter until the next period's Initial Submission phase has begun.

# What reports can be changed?

Requests for changes can be made only for the following types of reports:

- Prior Quarter—current quarter reports can be changed without making a request
- Active—deactivated reports cannot be changed
- **Submitted**—reports in "Draft" status may not be changed

## What types of changes can be requested?

You can request the following changes to a report:

- Deactivate
- Mark as Final
- Mark as Not Final
- Link Reports
- Change Business Key
- Other



If your request does not fall into one of the specified categories, choose the "Other" category and describe your change request in the provided text field. However, job numbers cannot be changed under any circumstances.

# **How to Request a Change**

- 1) Click "Prime Recipient" under "My Reports" in the Quick Links section in the left-hand sidebar.
- 2) Use the "Calendar Year" and "Quarter" drop-downs to find a previous quarter's report.
- 3) Click "Prime Award #/Order#" to select report.





4) Click "Request a Change" to change selected report. The Request a Change Page will be displayed.



(If you want to link the current quarter's report to the previous quarter's report, click "Copy Forward.")



- 5) Select a change Request Type from the Request Type drop-down.
- 6) Input the specific reason for change in the Reason for Change text field.
- 7) Click the "Submit Request" button.

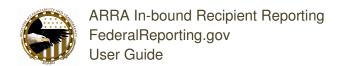


If you select "Link Reports" in the drop-down, the Link/Unlink Reports page will be displayed and you will be asked to select the report you would like to link. Please see Chapter 10 (pages 10-15) of the User Guide for more information on how to link/unlink reports.

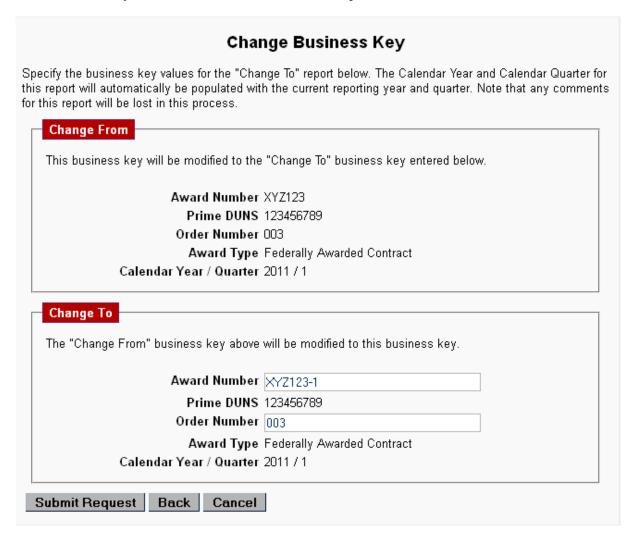
Click "Prime Award Number" to select the desired report. The Request a Link Confirmation page will be displayed.



Click "Submit Request" to finalize request submission.



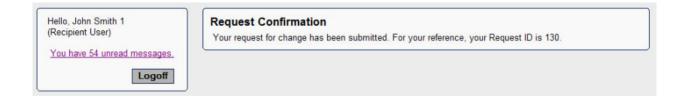
If you select "Change Business Key from the drop-down on the Request a Change page, the Change Business Key page will be displayed and you will be asked to specify the new Award ID or Order Number (if Federally Awarded Contract) for the chosen report.

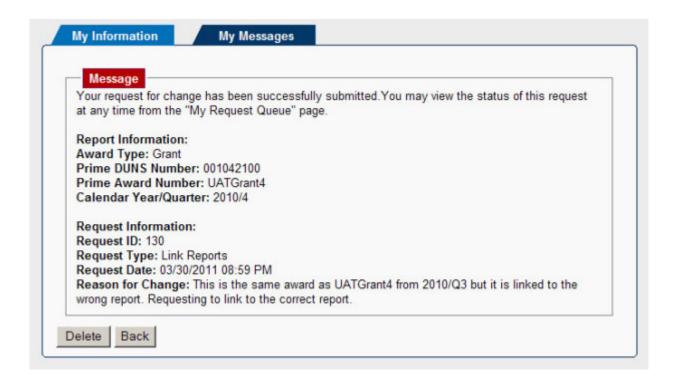


Click "Submit Request" to finalize request submission.



You will receive an on-screen notification, as well as an email and System Inbox message, as confirmation of your request.







## How to group requests

Under some circumstances, multiple changes may be needed to resolve an issue. The change requests can then be evaluated together to determine the appropriate course of action.

#### For example:

An award has been reported under two award IDs. If the user requests that the two reports be linked but the first report is already linked to a report with the identical prime key information—i.e., Award Type, DUNS Number, Award ID, and Order Number (if a federally awarded contract), processing the linking request would require breaking the link already in place and result in a duplicate report. In this case, the user will receive a warning message that the additional report created by this action may need to be deactivated. If the user chooses to deactivate the report, he/she may want to combine that request with the original request to link reports.

NOTE: If you are deactivating an award that has been reported on over multiple quarters—for example a non-ARRA award-- you must deactivate each quarter's report. However, these requests may be grouped together.

To group change requests, the same user that initiated the first request to be grouped must submit the change requests for the entire grouping. The functionality to group requests will be made available only after the first request has been initiated.



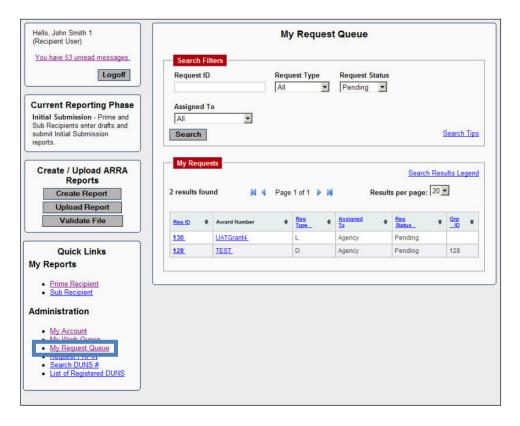
- 1) Select the request from the Group with Request ID drop-down menu.
- 2) Click on "Submit Request" and the two requests will be systematically associated with one another.

## How to Check the Status of a Request

You may check the status of your change request from the My Request Queue.



1) Click "My Request Queue" under Administration in the Quick Links section in the left-hand sidebar to display My Request Queue page.

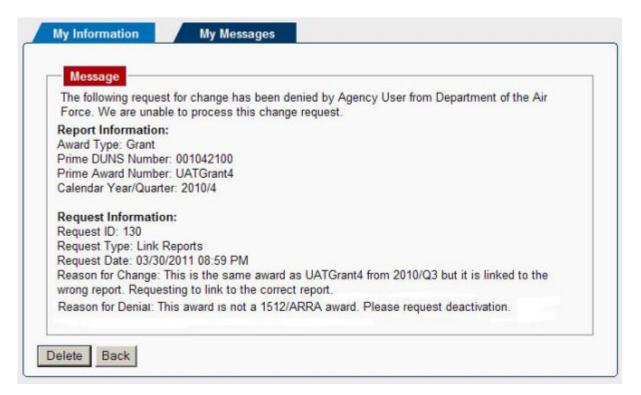


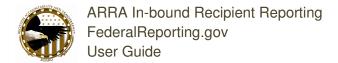
- 2) Use the search criteria to filter your results.
- 3) Click "Search" to see results.

The following identifies a change request status:

- **Pending** Request is pending approval. The Assigned To field will indicate whether the request is waiting action by the Agency or by the Recovery.gov/FederalReporting.gov technical teams.
- **Approved** Request has been approved and is awaiting processing.
- **Denied** Request has been denied. In order to resubmit the request change, you must begin the change request process again. You cannot go back into the original change request.
- **Exception** –An exception has occurred. Change could not be processed.
- **Processed** Change has been processed in FederalReporting.gov.
- **Published** Change has been published on Recovery.gov.

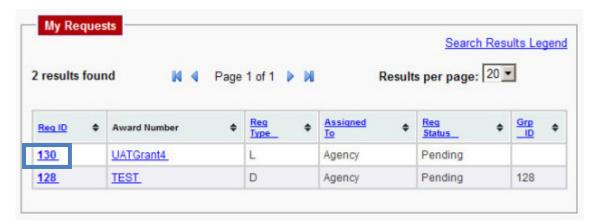
NOTE: When a change request status changes, you will receive an email and a FederalReporting.gov user inbox message. An example of a message indicating a change request has been denied is below:



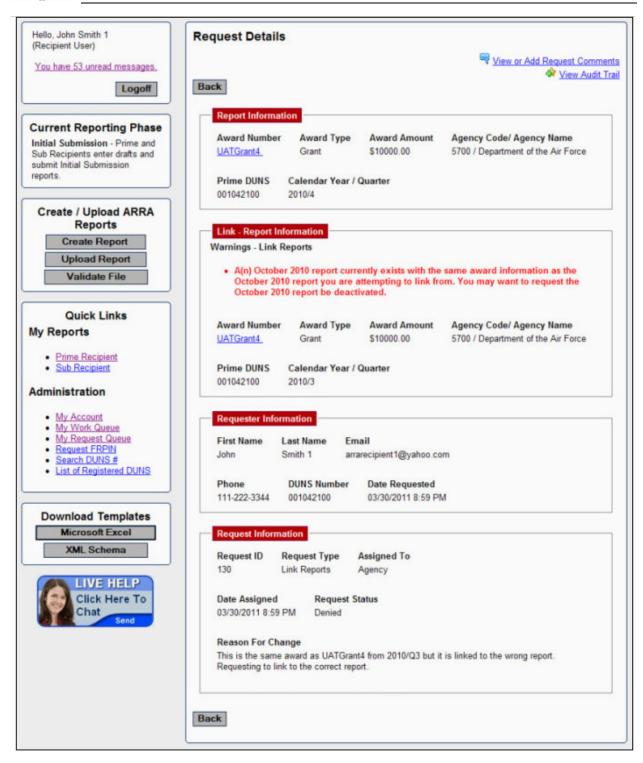


### How to view details of a change request

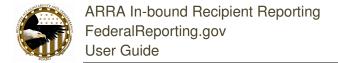
- 1) Select a change request from My Request Queue page.
- 2) Click the number in the "Request ID" column to display the Request Details page.



The Request Details page lists the request, the requester, and link/warning information if applicable.



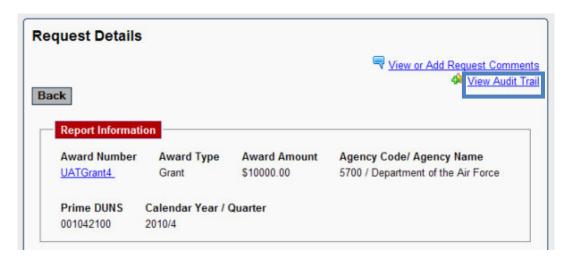
To select another request, use the back button to return to the My Request Queue page.

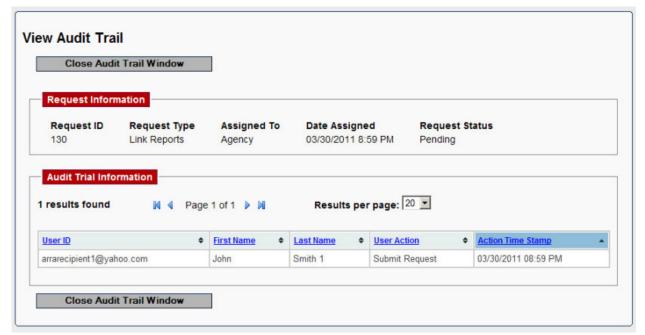


#### How to view the audit trail

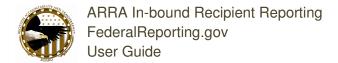
Every action taken on your change request will be displayed in the audit trail, including a timestamp and user information.

1) Click "View Audit Trail" from the Request Details page to track the workflow of your request.





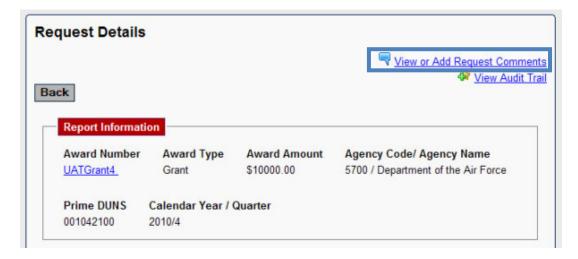
2) Click "Close Audit Trail Window" to return to the Request Details page.

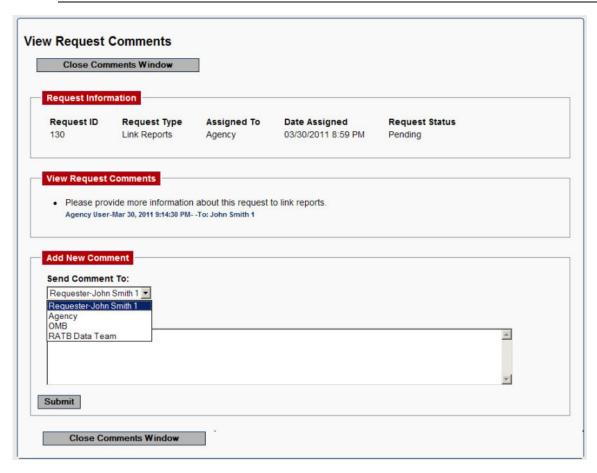


#### How to make or view comments

In some instances, the contact at your Federal Agency may need to ask you some questions about your request. If you wish to respond, enter your comments on the View Request Comments page.

1) Click "View or Add Request Comments" on the Request Details page.





- 2) If you choose not to make a comment, click "Close Comments Window" to return to the Request Details page.
- 3) If you do choose to make a comment, select a user to whom you wish to send the comment from the "Send Comment To" drop-down. All users with access to the change request will be able to see every comment.
- 4) Input comment.
- 5) Click "Submit."

At the conclusion of the entire change request process, you will receive email and System Inbox notification when the approved change request was Processed/Published.





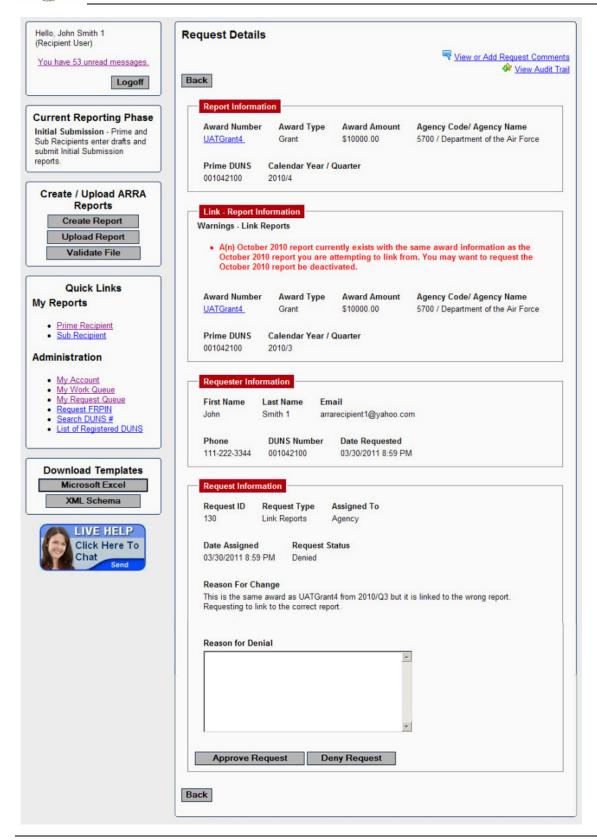
## How to evaluate a request (Agencies)

Upon receiving notification that there are requests to be approved, evaluators can go to the Request Details page to approve or deny the change request.

- 1) Click "My Request Queue" under Administration in the Quick Links on the left-hand sidebar.
- 2) Select Request ID from the Request Queue page as described in How to review requests and request details.

Since you are an evaluator, the Request Details page will be displayed with the Reason for Change text box and with "Approve/Deny Request." These options will only be available when the request is in your queue awaiting approval or denial. If the request is in another group's queue, the option to approve or deny will be disabled.

- 3) If you do not wish to approve/deny, click the back button to return to the My Request Queue page
- 4) Click "Approve Request" to approve without further action.
- 5) Or, click "Deny Request" to submit denial. If you deny request, you must input an explanation the Reason for Denial text box.





As an Agency Reviewer, you may opt in or out of administering change requests. To view your current settings, please visit My Account (link located under the Administration section of the Quick Links menu).



To change your settings, click"Edit Information." Use the radio buttons to select your preference for administering change requests.



Please be advised that if you opt-out, you will no longer see the "My Request Queue" link in your Quick Links menu. You will not be able to view, approve, or deny requests, and you will not receive any e-mails or inbox notifications pertaining to data changes. If you opt-out of this functionality, you may opt in at any time by changing your settings in My Account.